Community Services of Northeast Texas March, 2024

## COMMUNITY SERVICES BOARD REPORT



February, 2024, was a busy month for the Community Services Division of CSNT.

We have received approximately 2000 applications for utility assistance as of the current date. We are busy processing applications as quickly as possible and have hired 3 temporary staff who are strictly processing applications as well. I am proud to say all of our Community Services staff have been cross-trained to process utility assistance applications.

Our Reentry Pilot Program is just getting off of the ground and we are networking with the Cass County CSCD (Community Services and Corrections Department) and Workforce Solutions in Bowie County to promote our program and recruit new applicants. These agencies both reached out to CSNT about our programs and we are excited about what the future holds in working together to support our customers.

All additional programs are now at a point where we are fully operational and accepting applications. These include: Veterans Program, CSBG TOP (Transition Out of Poverty) Program and CSBG Discretionary Funds, TBRA (Tenant Based Rental Assistance), and Salvation Army.